



## POWERUP LAWN CARE PRODUCTS

Proud Distributor of: **Stiga Products**

A Division of Roy Gripske & Sons Pty Ltd

11 Sodium Street, Narangba Qld 4504

PO Box 603, Redcliffe Qld 4020

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### Distributor's Warranty – Stiga Products

1. This warranty is given by:

Roy Gripske & Sons Pty Ltd A.C.N. 009 779 140 t/a Powerup Lawncare Products ("PLP")  
of 11 Sodium Street, Narangba Qld 4504

Tel: (3385 4955 or 1300 363 027)

Email: [powerup@rgs.com.au](mailto:powerup@rgs.com.au)

to the original purchaser ("the purchaser") of Stiga brand finished goods ("the goods")

2. Subject to clause 3 (specifying periods, limitations and exclusions) PLP warrants to the original purchaser ("the purchaser") that the goods shall be free from any defect in material or workmanship failing which a Stiga Dealer authorised by PLP shall repair or replace any defective part free of charge to the purchaser for labour and parts.

3. Warranty periods, limitations and exclusions.

#### Periods


(a) The periods within which, according to use, a defect in the goods to which this warranty relates must appear for the purchaser to claim under this warranty are:

Model Name	Model Number	TYPE OF USE	WARRANTY
Tornado	2098 *	DOMESTIC	2 YEARS + 1*
		COMMERCIAL	3 MONTHS
		RENTAL	3 MONTHS
Tornado	2098H*	DOMESTIC	2 YEARS + 1*
		COMMERCIAL	3 MONTHS
		RENTAL	3 MONTHS
Tornado	2108H*	DOMESTIC	2 YEARS + 1*
		COMMERCIAL	3 MONTHS
		RENTAL	3 MONTHS

Model Name	Model Number	TYPE OF USE	WARRANTY
Tornado	2198H	DOMESTIC	2 YEARS
		COMMERCIAL	3 MONTHS
		RENTAL	3 MONTHS
Tornado	3108H	DOMESTIC	2 YEARS
		COMMERCIAL	3 MONTHS
		RENTAL	3 MONTHS
Tornado	3308H	DOMESTIC	2 YEARS
		COMMERCIAL	3 MONTHS
		RENTAL	3 MONTHS
Tornado	3108HWK 	DOMESTIC	2 YEARS
		COMMERCIAL	3 MONTHS
		RENTAL	3 MONTHS
Combi	1066HQ	DOMESTIC	2 YEARS
		COMMERCIAL	3 MONTHS
		RENTAL	3 MONTHS
Estate	3398H 	DOMESTIC	2 YEARS
		COMMERCIAL	3 MONTHS
		RENTAL	3 MONTHS
Accessories		DOMESTIC	1 YEAR
		COMMERCIAL	3 MONTHS
		RENTAL	3 MONTHS

\* Extended Warranty (domestic use only)

In addition to the above warranty, PLP will extend the warranty period for Stiga models with a STIGA Engine a further one (1) year on a parts only basis of 100% of parts costs only (Maximum warranty period being three (3) years). This warranty extension is valid only when the prescribed basic service has been performed by an authorised Stiga servicing dealer every 12 months or 100 hrs (whichever comes first), for the first three (3) years from the date of purchase.

 Kawasaki engine warranty is thirty-six (36) months for units purchased on or after the 1st of September 2017. Any unit purchased prior to the 1st of September 2017 will be covered for a period of twenty-four (24) months after the date of purchase.

The period for batteries, irrespective of use, is 90 days only from date of purchase.

Genuine Stiga service parts which are later purchased and used with that product, are warranted to be free from defects in material and workmanship for a period of ninety (90) days after date of purchase, and PLP will repair or replace any such part free of charge, except for labour, during that period.

(b) Unit must be registered on PLP website within 14 days of purchase, otherwise warranty claims cannot be processed.

(c) Limitations and exclusions:

This warranty does not extend to:

- replacement of parts due to fair wear and tear over time or through use including but not limited to blades, belts, spark plugs, bulbs, lubricants, spindle shafts, bearings and housings, tyres and tubes;
- damage caused by the purchaser such as failure to maintain, operate, fuel, or store the goods according to the procedures specified in the owner's manual and abnormal use of the goods;
- failure or damage caused by modifications or alterations to the goods which change their intended use or adversely affect their performance, safety, operation or durability;
- engines and transmissions under a separate warranty against defects to the purchaser from the manufacturer thereof.

4. To be entitled to claim on this warranty the purchaser must:

- (a) report the fault or defect to an authorised Stiga dealer and provide proof of purchase within the relevant period specified in clause 3 of this warranty;
- (b) pay for transport of the goods to and from the authorized dealer.

5. Australian Consumer Law (REG. 90):

The benefits to the consumer given by this warranty are in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which this warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The text above applies notwithstanding anything else expressed or implied to the contrary in this warranty document